

# Aviva Taxi now administered by TFP Schemes

**Following a relationship commenced over 12 years ago, TFP Schemes and Aviva have announced that the two companies are extending their partnership further. TFP Schemes as from November 2010, will administer the Aviva Taxi book looking after all new customers.**



Damian Walsh, Partner at TFP Schemes commented

*“We are delighted to be given the opportunity to manage on behalf of Aviva this excellent Taxi product and will ensure that the service standards set by Aviva are carried forward under our management. Our long term relationship with Aviva which has seen our hire vehicle portfolio develop into one of the largest in the UK, enables us to provide all Aviva customers with the very highest quality of service. Our award winning online “Quote and Buy” system – TFP SOLO will ensure that brokers currently selling the Aviva Taxi product can have immediate access to providing quotations and managing policies throughout the lifetime of their clients’ relationship.*

The Aviva Taxi product includes the following benefits:

- **Free Public Liability Cover for up to £5 million**  
*Extended Liability cover for School, Health Authority and all other types of contract work.*
- **Free RAC Legal Protection**  
*Use of legal representative to claim uninsured losses as a result of a non-fault accident, as well as free legal advice.*
- **Free Driver Assault Cover**  
*Cover for being assaulted by an unprovoked attack whilst carrying out your duties as a taxi driver.*
- **‘Yes Claim Bonus’ Incentive - Save £200 on your excess**  
*Report any claim within 24 hours, where you can provide details of the third party, and we will reduce your excess by £200.*
- **Unlimited windscreen cover via our approved repairer**  
*Your normal policy excess will apply.*
- **Access to the UK’s largest approved repairer network**  
*All work is guaranteed for 3 years.*

If you are an existing Aviva broker please contact our customer support team today to discuss how we can assist you in the future to grow your business further. Existing registered TFP Schemes brokers will be able to access the AvivaTaxi product through their existing TFP SOLO access.



*TFP Schemes provide a tailor made chauffeur product for Jaguar*

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## TFP Schemes receives highest insurance industry acclamation

*Now in their 16th year, the British Insurance Awards showcase top class performance and innovation, rewarding achievement across the industry*

TFP Schemes were this year selected as one of the finalists in the "Claims Initiative of the Year" category together with:

**Fortis Insurance UK  
LAS**  
and  
**Plantec Holdings**

TFP Schemes was shortlisted for the company's "Yes Claim Bonus" initiative which encouraged customers to report all claims as quickly as possible, by rewarding the early notification of accidents.

Fortis Insurance collected the award at the Royal Albert Hall, for the "Claims Initiative of the Year" with TFP Schemes being highly commended.

Whilst we could not add to the previous success and recognition for TFP Schemes in the UK Brokers Awards in 2008 when the title of "Wholesale Intermediary of the Year" was bestowed on TFP Schemes we were thrilled to be highly commended in what was a very competitive category.



## TFP Schemes provide a tailor made chauffeur product for Jaguar

**TFP Schemes the hire and reward vehicle specialist, in conjunction with Lloyd Latchford Insurance brokers in Bucks, has announced an exciting new deal with one of the world's leading prestige car manufacturers.**

The wholesale underwriter is to "white label" its existing Executive contract for the broker as Jaguar Chauffeur Insurance. The product provides cover for vehicles utilised as chauffeur, limousine and executive cars for special occasions.

The policy which is underwritten by Aviva, is a tailor made policy specifically designed for the executive car market and provides all the benefits of the award winning TFP Executive product including its recently acclaimed "Yes Claim Bonus" claims incentive, which was nominated for "Claims Initiative of the Year" at the British Insurance Awards in July 2010.

Jaguar Chauffeur Insurance is part of the innovative support programme for chauffeur owners launched by Jaguar. The programme offers licensed operators a range of unique benefits which includes:

- Like for Like replacement vehicles in the event of a Mechanical Breakdown during the warranty period
- Tailored Insurance Cover with a significant introductory contribution
- Fault and no fault accident management cover

The Chauffeur Programme is available on the exciting new XJ Saloon and the award winning Jaguar XF model.

The Jaguar Chauffeur Insurance policy has been arranged by brokers Lloyd Latchford who are administering the policies on the behalf of Jaguar in the UK.

**If you have a requirement for specialist or tailored facilities we would be delighted to talk to you, please contact Paul Humphries on 029 20 30 10 30.**

# TFP Multi Vehicle

*TFP Multi Vehicle, in association with Aviva, have developed a tailor-made policy specifically for private hire and hackney vehicles up to 4 taxis, MPV's and minibuses. The Policy automatically includes a number of additional features designed to meet your client's day-to-day requirements.*



## Policy Benefits at a glance

- **Extended Public Liability Cover included as standard**  
Vital for any contract work including school and health authorities
- **FREE Incident Care Claims Service**  
24 hours a day, 365 days a year
- **FREE Plated Replacement Vehicle Scheme**  
For non-fault accidents and discounted rates for fault accidents
- **“Yes Claim Bonus” Incentive**
- **Up to £25,000 Driver Assault Cover**
- **Expert ‘RAC’ Solicitors**  
To pursue injury compensation, Loss of Earnings and any other uninsured losses
- **RAC Breakdown Assistance**  
Access at very competitive terms

*TFP Multi Vehicle -  
offering your clients more flexibility*

## CHEAP TAXI INSURANCE – CHECK YOUR CLIENTS ARE FULLY COVERED!



***A police investigation in Sheffield has discovered that a number of taxi drivers have been found to have inadequate taxi insurance. This is the second time that this has happened in the Sheffield area in the last 12 months.***

Sheffield Council who undertook checks on 50 black cab and private hire drivers found they had taken out cheap policies from a company which resulted in them not having the correct cover. The council

accordingly informed the police of the issue due to the potential implications that could arise.

Commenting on the issue to The Sheffield Telegraph, Councillor Clive Skelton, chairman of Sheffield Council's licensing board, said:

“The latest problem came to light when we checked documents whilst renewing and issuing licenses. It was noticed that insurance policies taken out by some drivers cost well below the normal level. When even the cheapest reputable insurance policies were being undercut by 50 per cent,

it raised a few hackles among licensing officers.”

Taxi drivers that do not have the correct cover are committing an offence whilst at the same time passengers in such taxis would probably not be covered in the event of an accident.

The Chairman of Sheffield Taxi Trade Association, Hafeas Rehman warned drivers -

*“I am aware of this problem. I would advise any taxi driver to check that they have an appropriate insurance policy and to beware of cheap deals.”*

# Apply For an Agency

Apply today for a TFP Schemes agency and ensure you receive the very best insurance solution for your hire vehicle clients.

(Please ensure that you complete all details)

Company Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Position in Company: \_\_\_\_\_

Company Address: \_\_\_\_\_  
\_\_\_\_\_

Town/City: \_\_\_\_\_ Postcode: \_\_\_\_\_

Company Email: \_\_\_\_\_

Email address for main company contact for hire and reward vehicle insurance:  
\_\_\_\_\_

Company Telephone: \_\_\_\_\_ Company Fax: \_\_\_\_\_

**Do you have an Agency with Aviva?:**

Agency Number:

Name of Lloyds Guaranteeing Broker:

FSA Number:

**How many policies do you currently write per annum?**

Taxi Fleet

Single Taxi

Minibus / people carrier

Executive – Wedding cars and limousines

Funeral Cars

Special Types / Agricultural

Liability

PLEASE NOTE NO MINIMUM LEVELS OF SUPPORT ARE REQUIRED TO OPEN A TFP SCHEMES AGENCY.

Please return this form to TFP SCHEMES, 40 Cathedral Road, Cardiff. CF11 9LL or fax to 029 20 30 10 40 or go to our website and complete this registration form online at [www.tfpschemes.co.uk](http://www.tfpschemes.co.uk)



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